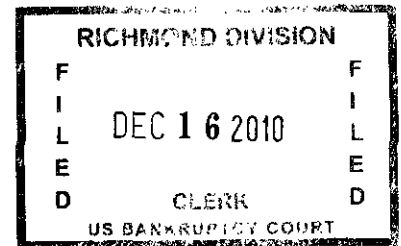


M. Scott and Barbara Bergman



6/21/2008-Originally purchased a Garmin NUVI 760 for \$349.96 in Collierville, Tn., Store #04257, also purchased a 4 yr. extended warrantee for \$149.99

Moved to Kennewick, WA, 9/2008

01/07/2009 Garmin NUVI 760 had a major malfunction and stopped functioning. Went to local Circuit City in Richland, WA, Store #3754, to try and put warrantee into action and get new Garmin. Was told that Garmin either quit making the NUVI 760 or that Circuit City quit carrying that model and that the closest model was the Garmin NUVI 780 which we purchased for \$349.96. We were also told that we had to purchase another 3yr warrantee for \$129.99 to go with the new Garmin NUVI 780. We were told at the time of the purchase for new Garmin NUVI780 that we could receive a pro-rated refund for the NUVI 760, for \$140.00 and we were given the contact information needed, I believe it was called Cityadvantage. We began the process on or about 01/27/2009 Incident #12827118. Talked with Jeff 1-800-555-4615 XT 4610. Also found out that the new 2 yr warrantee had been mistakenly cancelled at the Richland, Wa., Circuit City store #3754 on 01/14/2009. About 6-8 weeks later Circuit City filed for bankruptcy and the entire refund process came to a halt. So we are out \$140 pro-rated refund but also the \$129.99 (paid for but mistakenly cancelled) warrantee which was never re-instated before they filed for bankruptcy.

*Scott and Barb Bergman
410 S. Joliet St.
Kennewick, WA 99336*

509-736-0858

509-222-9919



Just what I needed.™

Circuit City Store #1031
Store 04257
10217 EAST SHELBY DR
COLLIERVILLE, TN 38017
(901) 854-7756

1800-555-4615

06/21/2008 3:25:28 PM
Invoice # 1031 Store # 04257
Till # 051
Cashier # 041096 Sales 7596
Customer #

SALE



425700031042

4GB MP3 Player	22.99
Subtotal	22.99
2GB MP3 Memory Card	14.99
Subtotal	14.99
Secure 2.0 END NORTH	359.99
Subtotal	359.99
Warranty Protection Plan	149.99
Subtotal	509.98
Tax	598.65
Discount	598.65
Subtotal	598.65
Total	598.65
Change Due	0.00

starts on the day you receive the product and expires in 48 months. For eligible Computer Products: Power surge and laptop battery coverage begin on the day you receive the product, all other benefits begin at the end of the manufacturer's warranty or 1 year (whichever is less). For eligible Home & Car Electronics: All benefits begin on the purchase date. The Plan is fulfilled when products are replaced for any reason after the expiration of the manufacturer's warranty. However, if a product is replaced due to Accidental Damage, the Plan is fulfilled. PLEASE NOTE: YOUR CONTRACT PROVIDES MANDATORY ARBITRATION FOR ALL FUTURE DISPUTES, EXCEPT SMALL CLAIMS. ARBITRATION LIMITS SOME OF YOUR RIGHTS -- FOR A LIMITED TIME, YOU MAY REJECT ARBITRATION. Refer to your Comprehensive Service Guide and Terms & Conditions for complete details including service solutions and support contact numbers.

**This sales receipt and the accompanying Terms and Conditions constitute your Circuit City Advantage Protection Plan.

** Thank you for your purchase.

Just Buy

Get a Chance to Win One of Five \$1000
Gift Cards! Take Circuit City's
Customer First Survey.

Queremos saber su opinion. Conteste
nuestra encuesta por Internet

WWW.CIRCUITCITY.COM/SURVEY

Use the following customer
code to enter on-line:

7YY MFGD PU2P

No purchase necessary.
See Circuit City stores for details.
Void where prohibited.
Thanks for making your purchase at
Circuit City!



Circuit City Stores, Inc.

Store 3754
1430 CAPITAL DR
RICHLAND, WA 99352-8456
(509) 374-3030

13:57:28 01/07/09

Get a Chance to Win One of Five \$1,000 Gift Cards!
Take Circuit City's "Customer First" Survey.

Queremos saber su opinion
Conteste nuestra encuesta por Internet

Sold to:
MICHAEL S. BERGMAN

CUSTOMER COPY

Salesperson			Register	Cashier	
R. BONDARUK			02	242979	
Item	Qty	Model	Description	Tax	Amount
1 RT	1	GMN NUV1780	GPS AND TELEMATI	Y	349.96
2 SL	1	RST CHARGE	Restock Charge	N	.00
3 SL	1	GMN NUV1780	GPS AND TELEMATI	Y	349.96
4 SL	1	ESP CCA	Protection Plan	Y	129.99

Total Taxable \$ 129.99
Sales Tax \$ 10.79
TOTAL PURCHASE \$ 140.78
DIS 007141 \$ 140.78
BALANCE \$ 0.00

We are anxious to hear about your shopping experience!
Get a chance to win one of five \$1,000 Circuit City Gift Cards by taking a few minutes to answer a short survey at:

www.circuitcity.com/survey

You will need the following customer code to enter on-line:

774 9SVX PNQH

No purchase necessary.
See Circuit City stores for details.
Void where prohibited.

Thanks for making your purchase at Circuit City!

Circuit City Stores, Inc.

1430 CAPITAL DR
RICHLAND, WA 99352-8456
(509) 374-3030

13:57:28 01/07/09

For manufacturer contact information, please refer to
your owner's manual or visit circuitcity.com

CUSTOMER COPY

Trans #: 375401709099
Merchant#: 090958884 Register#: 02 Cashier: 242979
Mdse Desc: Consumer Electronics / Home Office

Type	Cardholder/Account#	App Cde	Txn	Amount
DIS	BERGMAN/SCOTT	007141	Sale	\$ 140.78
	*****1406			

The cardholder agrees to the credit card amount shown
thereon and agrees to perform the obligations set forth
in the cardholders agreement with the issuer.

According to our Policy a restocking charge has been
added to your order.
The Circuit City Advantage Protection Plan for Home and
Car Electronics (ESP) for the GMN NUV1780 starts
01/07/09 and expires 01/07/12. For service, simply
drop off your product at any Circuit City store. Refer
to the Comprehensive Service Guide for information and
terms and conditions.

** This sales receipt and the accompanying terms and
conditions constitute your Circuit City Advantage
Protection Plan.

** Thank you for your purchase.

You may be eligible to earn Circuit City Reward Points!
Apply for a Circuit City Rewards Credit Card today. See
store associate for details.

Shop with us online at circuitcity.com.

Signature:

POS TICKET # 04257051103120080621

Get electronics recycling info at

www.circuitcity.com/green